

BRYN AWELON CARE HOME LIMITED

Annual Return 2025/2026

The Annual Return is an online form that registered adults and children's services providers are legally required to complete each year under the [Regulations and Inspection of Social Care \(Wales\) Act 2016 \(RISCA\)](#). The purpose of Annual Returns is to provide the public with comprehensive, comparable and robust information on the quality of care and support services.

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Provider summary

The provider was registered on:	23/04/2019
The following lists the provider conditions:	There are no conditions associated to the provider

Training and workforce planning arrangements

Arrangements in place during the last financial year for identifying, planning and meeting the training needs of staff employed by the service provider.	Regular meetings with CQST to discuss mandatory and optional Training courses which can be accessed and provided by the Local health board, SCW ,BCUHB for all staff to attend to meet training requirements. This is arranged and monitored by the Nurse manager and/or the deputy nurse manager or directly by the staff for online training. This is entered into the training Matrix and reviewed by the management Team , the RI and the CQST.
Arrangements in place during the last financial year for the recruitment and retention of staff employed by the service provider.	The company aims to recruit staff with interest in health care and provides and implements regular training, both mandatory as well optional, with financial incentives and/or to promote these staff onto the leadership ladder. Some carers are promoted to be Team leaders other encouraged to do Nurse support practitioners training and others to retrain as active nurses and work in our care home as registered nurses or into management .

Regulated services delivered by this provider

Service name	Service type	Type of care
Bryn Awelon Care Home Limited	Care Home Service	Adults With Nursing

Service summary

Service Type	Care Home Service
Type of Care	Adults With Nursing
Approval Date	23/04/2019
Maximum number of places	28
Service Conditions	- The responsible individual for this service is Selim Thomas - A maximum of 28 individuals can be accommodated at this service
How many people in total did the service provide care and support to during the last financial year?	47

Service management

Responsible Individual(s)	Selim Thomas
Manager(s)	Arvin Genite

Service contact details

Service Telephone Number	01766522464
Service Contact Email Address	info@brynawelon.com

Languages used at the service

What is the main language through which the service is provided?	English
Other languages used in the provision of the service	Welsh
Non-verbal communication methods used at the service	- Non-formal communication (e.g. body language, facial expressions) - Visual Communication using Symbols/Pictures (e.g. Communication Board, Picture Cards) - Writing (Paper / Whiteboards)

Service facilities and accommodation

- Activities room (Art, Music, Games, Computers, etc.) - Cinema - Close to local shops / amenities - Garden(s) - Hairdressing / beauty services - Laundry service - Lifts - Near public transport - Number of bathrooms with assisted bathing facilities: 19 - Number of bedrooms with en-suite facilities: 16 - Number of communal lounges: 4 - Number of dining rooms: 1 - Number of shared bedrooms: 2 - Number of single bedrooms: 24 - On-site parking - Outdoor seating / entertainment area - Pet friendly (or by arrangement) - Quiet areas - TV point - Wheelchair access
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Engagement with people using the service

Discussion with residents, family members, and other representatives are carried out as and when required. Also during review and family visit. Users and family meeting were conducted on three occasion . We also have a comments box at the front desk to allow users or relatives to make any anonymous suggestions or comments or complaints. These comments were mainly relating different food options. however most of the remaining comments were complimentary to the staff and the services provided.
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Compliance and quality statement

Inspected - Areas for Improvement

Care Inspectorate Wales inspected our service during the reporting period and highlighted areas where we needed to strengthen our approach to meet the required standards under section 27(1) of the 2016 Act.

We are working to make improvements, so people receive the best possible care and support. Our ongoing reviews help us keep improving and ensure people's experiences remain positive.

Fees charged by the service

The minimum weekly fee payable during the last financial year?	£875
The maximum weekly fee payable during the last financial year?	£1498

Complaints processed by the service

Total number of formal complaints made during the last financial year	2
Number of active complaints outstanding	0
Number of complaints upheld	0
Number of complaints partially upheld	0
Number of complaints not upheld	2

Staff working at the service

Staff summary

The total number of full time equivalent posts at the service (as at 31 March)	34
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Posts and vacancies

Role type	No. of staff in post	Total vacancies
Manager	1	0
Deputy Manager	1	0
Registered Nurse (1+ Years in Practice)	6	0
Senior Care Worker	4	0
Care Worker	12	2
Domestic staff	4	0
Catering staff	2	0
Other Staff	2	0

Training undertaken

Induction and Health & Safety

Role type	Induction	Health & Safety
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Registered Nurse (1+ Years in Practice)	All staff have completed	All staff have completed
Senior Care Worker	All staff have completed	All staff have completed
Care Worker	All staff have completed	All staff have completed
Domestic staff	All staff have completed	All staff have completed
Catering staff	All staff have completed	Working towards all staff completing
Other Staff	All staff have completed	All staff have completed

Equality, Diversity & Human Rights and Infection, prevention & control

Role type	Equality, Diversity & Human Rights	Infection, prevention & control
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Registered Nurse (1+ Years in Practice)	All staff have completed	All staff have completed
Senior Care Worker	All staff have completed	All staff have completed
Care Worker	Working towards all staff completing	All staff have completed
Domestic staff	Not relevant to this staff group	All staff have completed
Catering staff	Working towards all staff completing	All staff have completed
Other Staff	Working towards all staff completing	Working towards all staff completing

Manual Handling and Safeguarding

Role type	Manual Handling	Safeguarding
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Registered Nurse (1+ Years in Practice)	All staff have completed	All staff have completed
Senior Care Worker	All staff have completed	All staff have completed
Care Worker	All staff have completed	All staff have completed
Domestic staff	All staff have completed	Working towards all staff completing
Catering staff	Not relevant to this staff group	Working towards all staff completing
Other Staff	All staff have completed	Working towards all staff completing

Medicine Management and Dementia

Role type	Medicine Management	Dementia
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Registered Nurse (1+ Years in Practice)	All staff have completed	All staff have completed
Senior Care Worker	Not relevant to this staff group	All staff have completed
Care Worker	Working towards all staff completing	All staff have completed
Domestic staff	Not relevant to this staff group	Working towards all staff completing
Catering staff	Not relevant to this staff group	Not relevant to this staff group
Other Staff	Not relevant to this staff group	Not relevant to this staff group

Positive Behaviour Management and Food Hygiene

Role type	Positive Behaviour Management	Food Hygiene
Manager	All staff have completed	Working towards all staff completing
Deputy Manager	All staff have completed	All staff have completed
Registered Nurse (1+ Years in Practice)	All staff have completed	All staff have completed
Senior Care Worker	Working towards all staff completing	All staff have completed
Care Worker	Working towards all staff completing	All staff have completed
Domestic staff	Not relevant to this staff group	Not relevant to this staff group
Catering staff	Not relevant to this staff group	All staff have completed
Other Staff	Not relevant to this staff group	Not relevant to this staff group

Contractual arrangements

Permanent Staff, Fixed Term Contracted Staff and Volunteers

Role type	No. of permanent staff	No. of fixed term contracted staff	No. of volunteers
Manager	1	0	0
Deputy Manager	1	0	0
Registered Nurse (1+ Years in Practice)	6	0	0
Senior Care Worker	4	0	0
Care Worker	12	0	0
Domestic staff	4	0	0
Catering staff	2	0	0
Other Staff	2	0	0

Agency/Bank Staff & Non-Guaranteed Hours (zero hours) Staff

Role type	No. of agency/bank staff	No. of non-guaranteed hours (zero hours) staff
Manager	0	0
Deputy Manager	0	0
Registered Nurse (1+ Years in Practice)	0	0
Senior Care Worker	0	0
Care Worker	0	0
Domestic staff	0	0
Catering staff	0	0
Other Staff	0	0

Full time v part time information

Role type	No. of full time staff	No. of part time staff
Manager	1	0
Deputy Manager	1	0
Registered Nurse (1+ Years in Practice)	6	0
Senior Care Worker	4	0
Care Worker	11	1
Domestic staff	3	1
Catering staff	2	0
Other Staff	2	0

Staff qualifications

Hold required qualification & Working towards required qualification - not apprenticeship

Role type	Hold required qualification	Working towards required qualification - not apprenticeship
Manager	1	0
Deputy Manager	1	0
Registered Nurse (1+ Years in Practice)	6	0
Senior Care Worker	4	0
Care Worker	0	0
Domestic staff	0	0
Catering staff	2	0
Other Staff	0	0

Working towards required qualification - apprenticeship & Qualification not required for role

Role type	Working towards required qualification - apprenticeship	Qualification not required for role
Manager	0	0
Deputy Manager	0	0
Registered Nurse (1+ Years in Practice)	0	0
Senior Care Worker	0	0
Care Worker	0	0
Domestic staff	0	4
Catering staff	0	0
Other Staff	0	2

Typical shift patterns

Role type	Typical shift patterns
Registered Nurse (1+ Years in Practice)	2X RN 8am -2 pm. 1X RN 2pm-8pm. 1XrRN 8pm-8am. Every day of the week
Senior Care Worker	1XSCW 8am-8pm 1SCW 8pm-8am. Every day of the week
Care Worker	4XCW 8am -8pm. 2 CW 8pm-8am. Every day of the week